## **ADVANCED FRONT OFFICE OPERATIONS (754)**

## **BLUEPRINT FOR MARKS DISTRIBUTION**

Class XII (2018-19)

Time: 3 hours Marks: 60

The blue print for the examination is as follows:-

		SECTION -A			SECTION -B	
UNIT NO.	UNIT NAME	MCQ / FILL IN THE BLANKS / DIRECT QUESTION	VERY SHORT ANSWER QUESTION	SHORT ANSWER QUESTIONS	LONG/ ESSAY TYPE QUESTION	TOTAL QUESTIONS
		(1-MARK EACH)	(2-MARKS EACH)	(3-MARKS EACH)	(5-MARKS EACH)	
I	CASHIER	1		2		3
II	DEPARTURE PROCEDURE	2	2	2	1	7
III	FRONT OFFICE ACCOUNTING	2	2		2	6
IV	FORMATS USED IN MANUAL ACCOUNTING SYSTEM	1	1		1	3
V	ROLE OF PMS IN FRONT OFFICE DEPARTMENT	1	1	2		4
VI	FRONT OFFICE REPORTS	1			1	2
VII	INTRODUCTION TO NIGHT AUDIT PROCEDURE IN FRONT OFFICE	1	1		2	4
	GLOSSARY	3				3
	ASSIGNMENT			1		1
TOTAL QUESTIONS		12	7	7	7	33
NO. OF QUESTIONS TO BE ATTEMPTED BY A CANDIDATE		Any 10	Any 5	Any 5	Any 5	25
MARKS		10 x 1 = 10	5 x 2 = 10	5 x 3 = 15	5 x 5 = 25	60

PLEASE NOTE: Question paper will be divided into two sections:

## (i) Section A

- a) Multiple choice questions /Fill in the blanks /Direct questions: There will be 12 questions of 1 mark each.

  Students need to attempt any 10 questions (Marks 10 x 1 = 10)
- b) Very short answer type questions: There will be 7 questions of 2 marks each. Students need to attempt any 5 question. (Marks  $5 \times 2 = 10$ )
- Short answer type questions: There will be 7 questions of 5 marks each. Students need to attempt any 5 questions (Marks  $5 \times 3 = 15$ )

## (ii) Section B

(a) Long answer/Essay type questions: There will be 7 questions of 5 marks each. Students need to attempt any 5 questions (Marks  $5 \times 5 = 25$ )